



Marvin Francois

Web Developer Extraordinaire
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Technologies

Linux
Apache
IIS
MSSQL
MySQL

Languages

ASP Classic (8+ years)
PHP (8+ years)
Javascript (12+ years)
AJAX (8+ years)
CSS (8+ years)
jQuery (3+ years)

PHP

ASP

IIS

MSSQL

Apache

Linux

AJAX

MySQL

Windows

Photoshop

Javascript

jQuery

Cinema 4D

and more...

2010

Liquid 9 - Senior Web Developer / Server Admin

Responsible for:

- Evaluation, procurement, configuration, deployment and maintenance of the various hardware assets, from firewalls and switches to Mail, DNS and Web servers.
- Deploying all hosted web sites.
- Designing and deploying MSSQL and MySQL databases
- Evaluating new and emerging technologies.
- Researching and resolving new and undocumented problems/issues.
- Planning, provisioning, writing and deploying code for web sites starting from initial Photoshop mocks

During my many years at Liquid 9 I have ben responsible for the sucessful deployment and man-
agement of several millions of dolars worth of web sites.

2009

2008

2007

Pegasus Broadband - Senior Technician / Aplications Admin

Web Development (Design and deployment of web-based tools, applications and corporate intranet, including SNMP management, E-Mail management, AU and SU monitoring and manage-
ment.)

Training of billing and technical support procedures for third-party call center.

Senior Tech rep for Pegasus Rural Broadband handing all escalated and researchable issues as
well developing training methodology and materials to technical and billing representatives.

Developed cross-server applications for controlling SU radios from within intranet pages as well as
synching intranet with external email server to ensure account information integrity.

Developing unique and industry leading software for managing WLAN devices through easy to
use web interfaces. Developing a complete library of function calls to act as a abstraction layer
between ASP/HTML/PHP/SNMP

Developing custom web based speed test and security scanning applications.

Responsible for successful end-to-end management of software and hardware systems for a \$15
million enterprise.

2006

2005

2004

Pegasus Communications - Technical Support

Developed a multi-site CSR assistance utility for auto-creating comments based on
account actions.

Operated as escalated tier 2.5 Tech rep for Pegasus Express handing all escalated and
researchable issues as well as main Liaison to Hughes and Microsoft on software/
hardware issues.

Researched and developed troubleshooting methodologies used by tech support reps.

2003

2002

H&R Block - Technical Support / Subject Matter Expert

Provided advanced support related to Operating System. Software conflicts.

Developed heuristic-based email analysers to boost success rate of automated email
responses more than four-fold.

2001

Portfolio available at <http://www.fatherstorm.com>